

# Consensio's 2024 News & Resources



# Helping you manage conflict, for a future-fit workforce

Welcome to our 2024 collection of insights and content.

Every year, we share a variety of articles and resources designed to help you navigate conflict in your organisation. Covering everything from strategy and skills to global trends and AI, we've curated some of our top pieces from **Forbes.com** and other leading publications to both inform and inspire.

We are delighted that our article on ***Five deep listening skills to help navigate workplace conflict*** was ranked as **Training Zone's** number one most popular read in 2024.

From all of us at Consensio, we wish you a peaceful and prosperous 2025.

## Webinars

This year's webinars covered many topics, including empathic leadership and conflict coaching skills. Our next webinar is on 29 January 2025 at 11am, on ***How to have better conflict conversations: Tips for managers and HR.***

[Register now](#)

## Forbes

2024 was our fourth year of writing our monthly column for the global news website Forbes. One of our most popular articles this year was ***Where to focus when it comes to employee retention.***

[Click here to read](#)

## Conferences

We are regularly invited to participate in events, sharing thought leadership and best practice in conflict management. This year we were a headline speaker and sponsor of the ***UK Mediation Conference*** in July and November 2024.

## Click to read:

### Forbes

Poles apart?  
3 questions to ask someone you disagree with



From conflict to connection:  
How empathy shapes effective leaders

### Forbes

3 global trends impacting conflict at work



Tea & empathy

### Forbes

How to talk to your boss when you feel disrespected



Can AI resolve employee conflict?

### Forbes

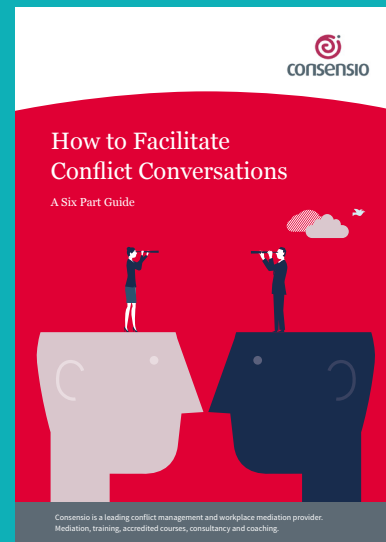
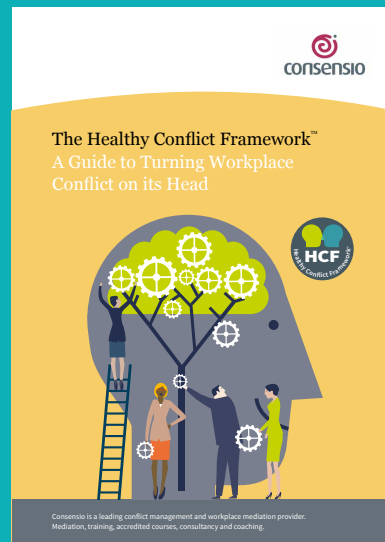
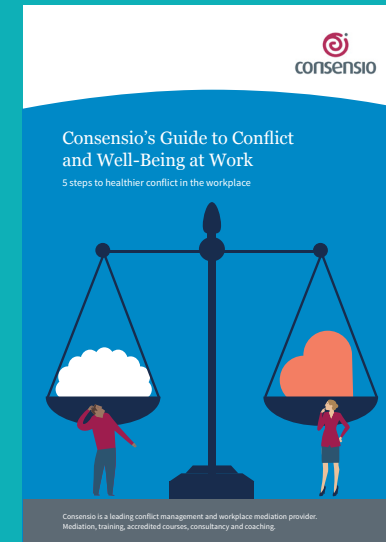
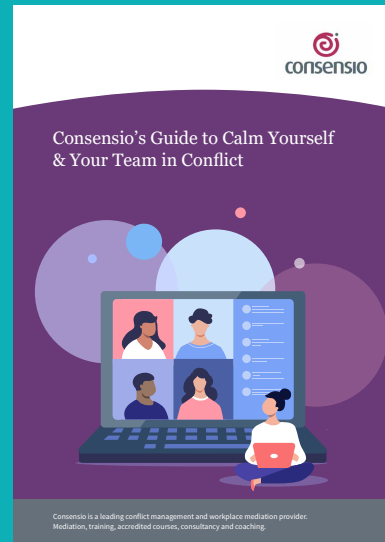
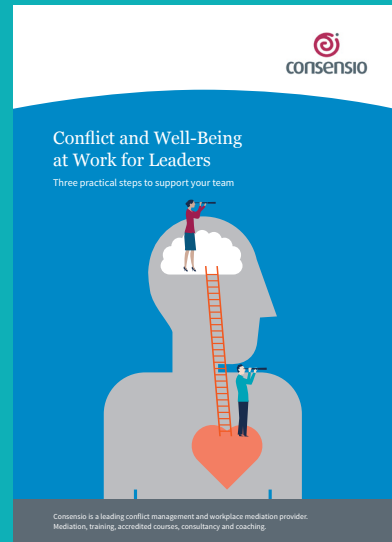
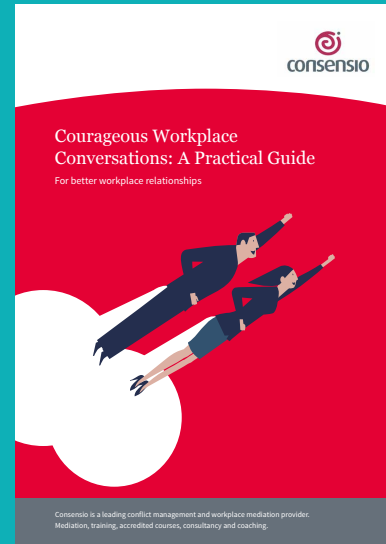
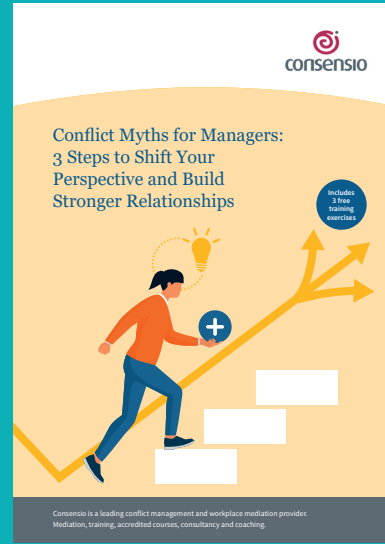
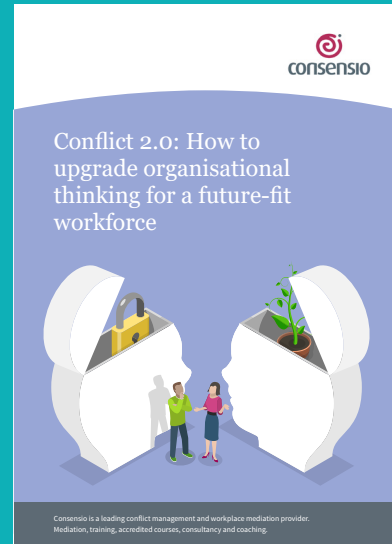
3 tips for managing team conflict



Addressing the skills gap beyond mediation:  
Shifting the power to employees

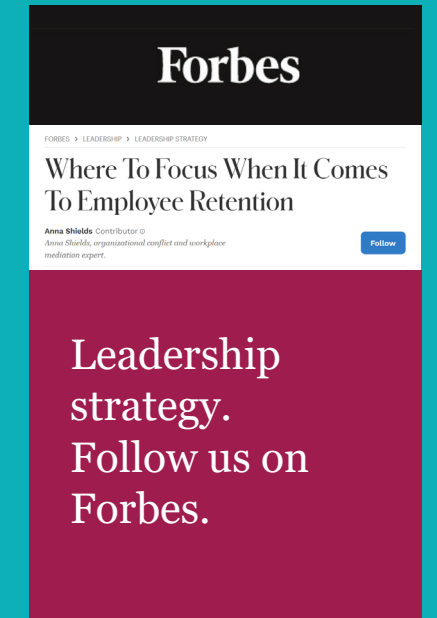
### Forbes

Mental health at work:  
Moving forward in conflict



# Consensio Thought Leadership

We have published a range of helpful guides, factsheets, case studies and white papers to benefit workplaces and increase employee well-being. A selection of resources is available for free download from our website. For access to additional materials, contact us on 020 7831 0254.



## About Consensio

At Consensio, we help our clients to resolve workplace conflict and build resilient workplaces, enhancing the well-being of organisations and their people. We offer support in all areas of conflict management, providing consultancy, leadership development, training, technology, coaching and mediation services.

This is why organisations such as **American Express, BBC, Bupa, Cancer Research UK, DLA Piper, Frances Crick Institute, GDST, Independent Office for Police Conduct, London City Airport, LNER, Nespresso, NHS Trusts, Ogilvy, Sony, Standard Chartered, Unicef, University of Cambridge, Westminster City Council** and **WWF** choose Consensio.

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