

Consensio's 2023 News & Resources





Building stronger relationships through effective conflict management

A warm welcome to our annual compilation of insights and content from the last 12 months.

Each year, we publish a range of articles and resources to help you informally manage conflict in your organisation. From strategy to skills, risk management to opportunity, we've selected some of our favourite pieces from 2023 to inform and inspire you.

For leaders, we developed a new guide, ***Conflict 2.0: How to upgrade organisational thinking for a future-fit workforce***, and we continued our regular monthly column on Leadership Strategy for [Forbes.com](https://www.forbes.com). For HR and L&D teams, we contributed to a range of top publications, addressing topics such as attrition, AI, and the richness of difference in the workplace.

Wishing you peace and prosperity in 2024, from everyone at Consensio.

Webinars

This year's webinars covered topics such as team dynamics and constructive conflict. Our next webinar is on 28 February 2024 at 11am, on ***Empathic leadership and conflict***.

[Register now](#)

Forbes

It's our third year of writing for the global news platform, Forbes. Our most-read article this year was ***How To Lead With Clarity Using Implicit And Explicit Communication***.

[Click here to read the article](#)

Podcast

The ***Chartered Governance Institute UK & Ireland*** (CGIUKI) invited us on their podcast, where we discussed the importance of cultivating a working environment that encourages healthy conflict.

[Listen here](#)

Click to read:

Forbes

How to lead with clarity using implicit and explicit communication

People Management

Understanding and managing conflict in hybrid teams

Forbes

3 questions to ask yourself when seeking an apology



How to have positive conflict at work

Forbes

Leading through conflict: Three learning strategies for leaders

HRD
theHRDIRECTOR

Tackling attrition – Fracture

Forbes

Conflict proficiency as a company-wide asset

HRzone

The richness of difference in the workplace: A 21st century gold rush

Forbes

Can AI resolve your issues with a colleague?

 PERSONNEL TODAY

How to have less stressful conflict conversations

Forbes

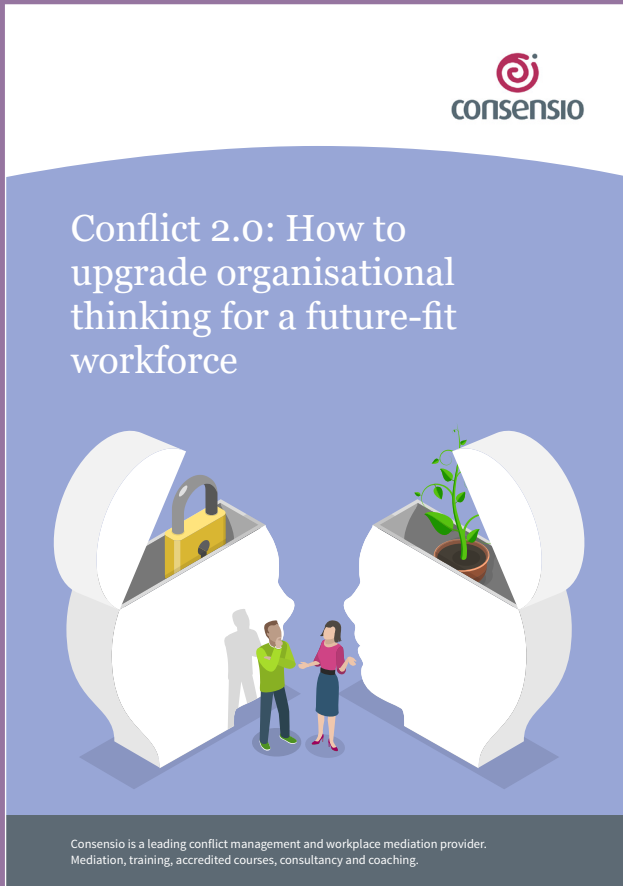
Forging a collaborative relationship between employers and unions

trainingZONE

Soft skills: how to make people trust you at work

Thought-leadership guides

The publication of our new thought-leadership guide, **Conflict 2.0: How to upgrade organisational thinking for a future-fit workforce**, adds to our range of guides, case studies and in-depth resources. All are available for free, either on our website or by contacting us on 020 7831 0254.



Conflict 2.0: How to upgrade organisational thinking for a future-fit workforce

Consensio is a leading conflict management and workplace mediation provider. Mediation, training, accredited courses, consultancy and coaching.



Are you fuelling the fire of conflict?

3 Fire-fighting tips for dealing with conflict at work

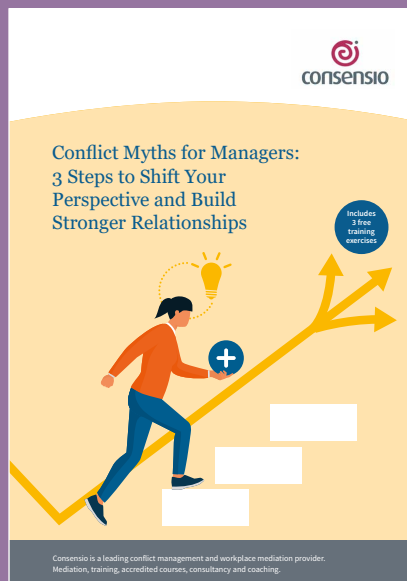
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www.consensiopartners.co.uk.'" data-bbox="93 659 333 781"/>

Take Two: Workplace mediation from each party's perspective

This is the real life story of how mediation helped two colleagues whose working relationship had fallen apart, which led to stress, illness and a breakdown in communication.

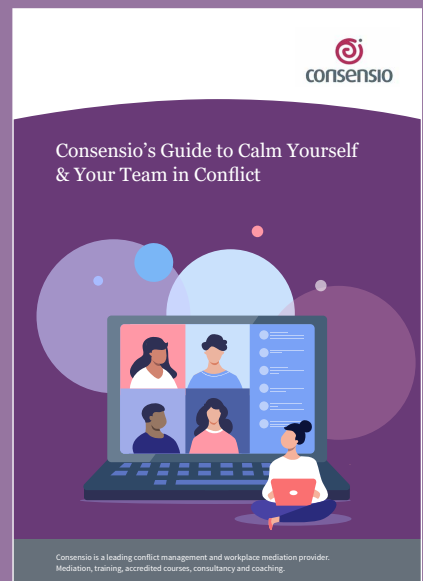
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Conflict Myths for Managers: 3 Steps to Shift Your Perspective and Build Stronger Relationships

includes 3 free training exercises

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Consensio's Guide to Calm Yourself & Your Team in Conflict

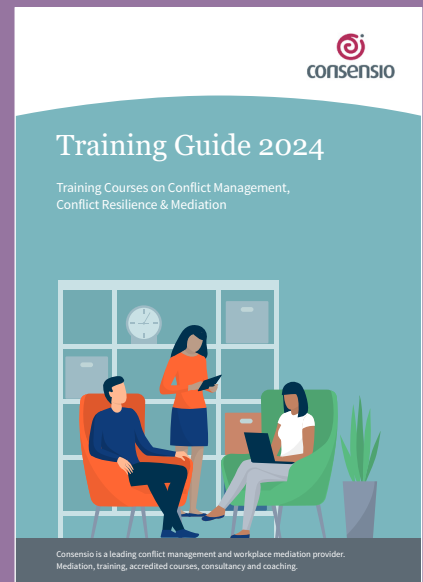
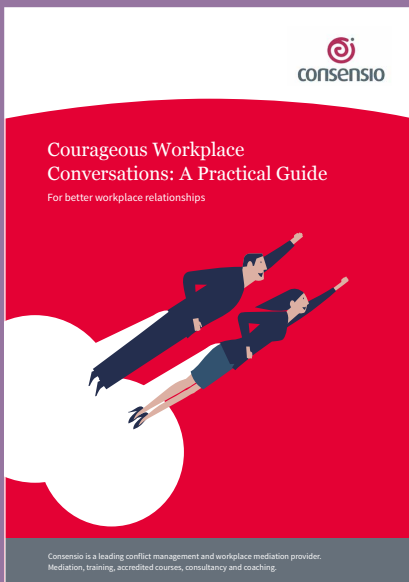
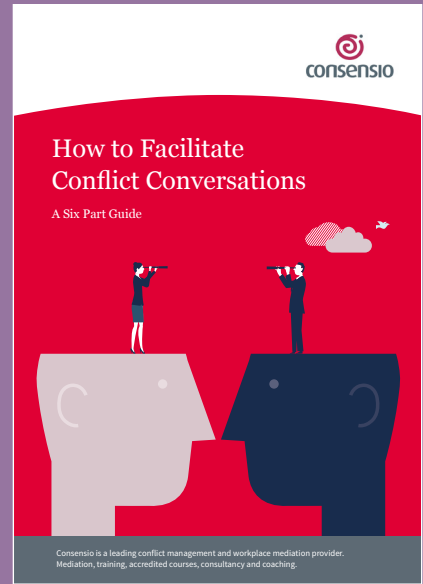
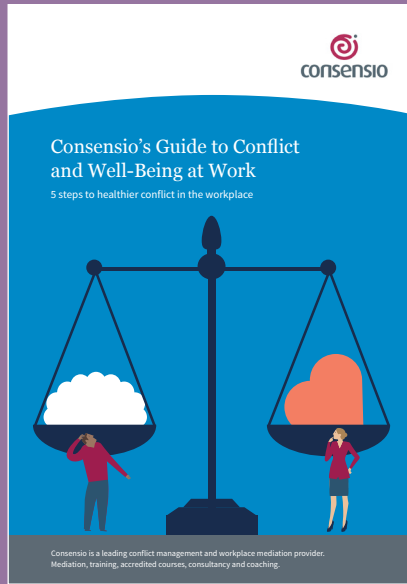
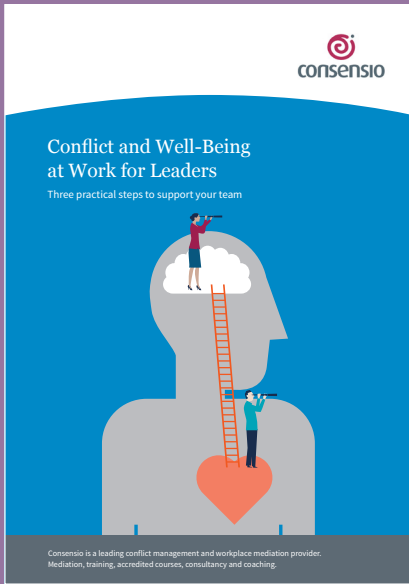
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It's Just a Conversation: A Journalist's Mediation Story

This is the real life story of how workplace mediation helped a senior journalist on two separate occasions.

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About Consensio

At Consensio, we empower our clients to informally manage workplace conflict and build resilient workplaces, enhancing the well-being of organisations and their people. We offer support in all areas of conflict management, providing consultancy, leadership development, training, e-learning, coaching and mediation services.

This is why organisations such as **American Express, BBC, British Gas, Bupa, Cancer Research UK, Cult Beauty, Gatwick Airport, Independent Office for Police Conduct, Lloyd's of London, Nespresso, Net-A-Porter, NHS Trusts, Ogilvy, Rank Group, Sony, Standard Life Aberdeen, Unicef, University of Cambridge, Virgin Trains, Westminster City Council and WWF** choose Consensio.

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