

Consensio's 2021 News & Resources



Consensio is a leading conflict management and workplace mediation provider. Mediation, training, accredited courses, consultancy and coaching.

Resources to help you manage workplace conflict

Dealing with conflict at work can be a challenge for staff, managers and leaders alike. Each year, we try to make this a little easier for you by publishing a range of resources on conflict management.

Consensio's views on workplace conflict have been featured in a wide range of media this year, from Forbes to BBC Radio. We have also hosted topical webinars and published in-depth guides. We've selected some of our favourite content of 2021 for you here.

The Consensio Team wishes you a peaceful festive season and all the best for a healthy 2022.

BBC Radio

We were delighted to talk to BBC Radio London as the 'Conflict Resolution Coach'. We shared 3 tips for resolving conflict, as well as discussing mediation, the importance of impartiality, and how there's always something we can learn from conflict.

[Learn more here](#)

Forbes

For over a year, we have been a regular contributor to **Forbes**, the global news platform. Our articles have attracted over 10,000 views, covering diverse issues, from the Royal Family to what chatbots can teach us about conflict. We've shared a selection on the next page.

[To read all our article on Forbes, click here](#)

Webinars

This year we continued our popular free webinars on conflict management topics and started a new series to focus on the latest research in this area. Our next free webinar is on 26 January at 11am, on ***The 5 traps organisations fall into when managing conflict... and how to avoid them***, with Professor Richard Saundry from the University of Sheffield.

[Register now](#)

Click to read:

Forbes

The impact of Covid on workplace conflict

People Management

How to improve post-pandemic union and employer relations

Forbes

Resolving conflict in the hybrid office – 3 tips from a professional listener

trainingZONE

How L&D can promote the benefits of conflict management skills

Forbes

3 ways leaders can improve their communication in 2021

TJ
Training Journal

Training skills for invisible conflict conversations

Employer News

HR News for UK Employers

Employee monitoring and workplace trust – a fine balance

Forbes

It's all in the mind: How to turn conflict on its head

HRzone

How remote working amplifies perceptions of bullying

Forbes

Healing the rift between Meghan, Harry, and the Royals will require new perspectives

HRD
theHRDIRECTOR

How to achieve calm in conflict

Forbes

How to create a healthier organizational culture in a world of 'viral' conflict

Thought-leadership guides

Adding to our range of guides and in-depth resources, we published a new paper and case study in 2021. Click to view.

**Conflict Myths for Managers:
3 Steps to Shift Your
Perspective and Build
Stronger Relationships**

Includes
3 free
training
exercises

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**Mediation – Where
prevention meets cure.**

My story of conflict during the pandemic, and how it was resolved through online mediation.

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**Take Two: Workplace mediation
from each party's perspective**

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My Mediation Pathway

A Senior NHS Consultant reveals the life-changing experience of workplace mediation

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**It's Just a Conversation:
A Journalist's Mediation Story**

This is the real life story of how workplace mediation helped a senior journalist on two separate occasions.

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**Behind Closed Doors:
An employee's perspective
of workplace mediation**

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**Consensio's Guide to Conflict
and Well-Being at Work**

5 steps to healthier conflict in the workplace

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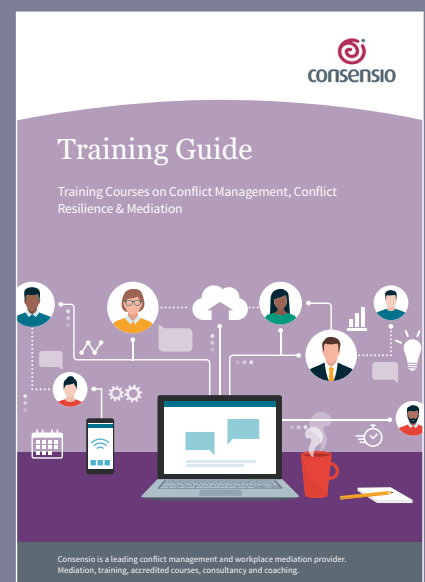
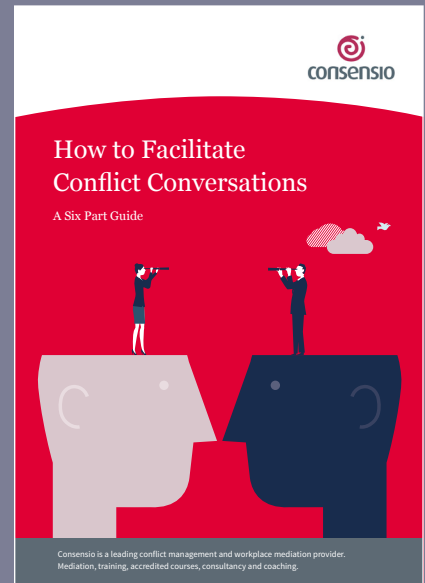
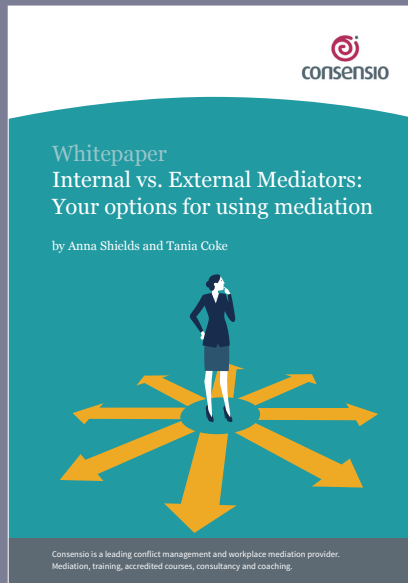
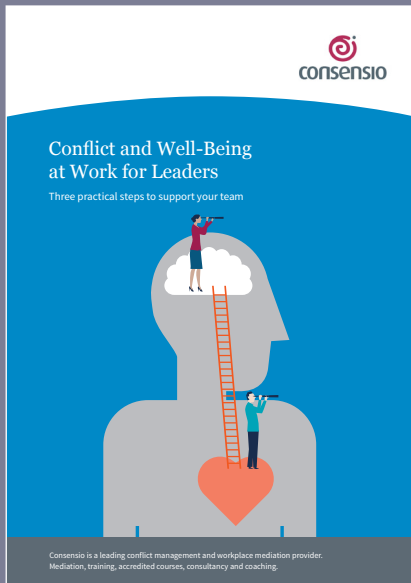
**Consensio's Guide to Calm Yourself
& Your Team in Conflict**

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**Courageous Workplace
Conversations: A Practical Guide**

For better workplace relationships

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About Consensio

At Consensio, we help our clients to resolve workplace conflict and build resilient workplaces, enhancing the well-being of organisations and their people. We offer support in all areas of conflict management, providing consultancy, leadership development, training and e-learning, coaching and mediation services.

This is why organisations such as **American Express, BBC, Bupa, Cancer Research UK, Cult Beauty, Direct Line, Gatwick Airport, Independent Office for Police Conduct, Lloyd's of London, Nespresso, NHS Trusts, Ogilvy, Rank Group, Sony, Unicef, University of Cambridge, Westminster City Council** and **World Wildlife Fund** choose Consensio.

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